

SPINAWAY VENTILATOR

1. WARRANTY COVERAGE:

Ampelite warrants that the Product meets the applicable requirements of AS/NZS AS4740 (where stated) and will remain free from manufacturing defects for a period of 10 years for the body of the Product.
This warranty is applicable to Products purchased for use in Class 1 and 10a buildings for roof ventilation in non-BAL regions.

2. CONDITIONS OF WARRANTY:

Subject to the following terms and conditions set out below:

- A. This product must be installed in a dry location and sealed against water ingress.
- B. Installation must be accordance with the Ampelite Spinaway ventilator Installation Instructions.
- C. Replacement outside air must be provided via evenly distributed openings such as eave vents positioned to facilitate crossflow ventilation and help the ventilator to work more effectively and efficiently.
- D. The rotating head of this product must be installed horizontally and adjustment of the varipitch and base flashing is critical to achieve this orientation (refer to the Installation Instructions for details).

3. EXCLUSIONS:

This Product Warranty does not cover any Product defect or damage to the extent it is caused or contributed to by the following:

- (a) the transport, storage, handling, installation and/or maintenance of the Product in an improper manner or in a manner other than as described in the installation instructions.
- (b) the incorrect specification/design, or incorrect selection for an application or the product is used outside its intended purpose as outlined in the literature supplied;
- (c) force majeure, such as floods, earthquakes, severe weather (including hail or storm-related debris), cyclones, fire (including bush fires), or including, but not limited to uncontrollable events not caused nor controlled by humans;
- (d) growth of mould or mildew, or any fungi, bacteria organism due to in-situ conditions; the use of high pressure water cleaning, mechanical cleaning devices or chemical agents, or the impact of other foreign objects;
- (f) exposure to corrosive in-situ conditions, such as an alkaline or acidic environment, that does not provide adequate air quality to prevent deterioration of the Product;
- (h) manufacturing defects that appear outside the Product Warranty period after the date of purchase;
- (k) colour fading.

3.1. This Product Warranty does not cover any Product defect or damage to products to the extent it is caused or contributed to by the following:

- (a) Installation within 500 metres of a saltwater body.

3.2. No Ampelite representative, distributor or reseller is authorized to make any written or verbal change, advice or modification to this warranty.

4. REMEDIES

In the event of any failure of an Ampelite Product to perform in accordance with this warranty, Ampelite will, at its option, replace, refund or repair, or pay for the repair or replacement of the relevant products.

5. STATUTORY RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

6. NOTIFICATION OF CLAIM

Any claims under this warranty must be made by:

- i. providing written notice to email vicorders@ampelite.com.au.
- ii. submitting within 45 days of discovery of the defect in the Product and prior to any removal or return of the Product, and before beginning any replacement, rectification or repair.
- iii. providing supporting documentation including proof of purchase, installation date, location of installation and a description of the claim, and such information as is necessary for Ampelite to investigate the claim. Photographs of the Product, showing the defect must accompany the claim. Product samples may also be requested. All expense of claiming the warranty will be borne by the customer or consumer making the claim.